

Quality Improvement and Accreditation Resource Guide

Resource	What is it?	If you want info on:	How to Get It
Institute for Wisconsin's Health, Inc WIQI project portal	Provides information and updates on activities related to the Wisconsin Public Health Quality Initiative.	WI efforts related to QI and Accreditation preparation	www.instituteforwihealth.org
Embracing Quality in Local Public Health: Michigan's Quality Improvement Guide Book	The Guidebook provides a starting point for LHDs to implement QI based on methods, tools, and techniques that were actually used in a public health setting.	Introduction to QI QI Tools QI in Practice	http://accreditation.localhealth.net/
QI 101 (NACCHO)	Webcast: 90 minutes Provides an overview of the history of QI and what it can look like in public health. It provides information on QI concepts, and shares examples of applying QI tools, success stories, and numerous QI resources available to LHDs.	Introduction to QI	http://www.eomeetingcenter.com/se/Meetings/Playback.aspx?meeting.id=165137
Overview of QI and Tool Talk #1: PDCA and other QI tools	Webcast: 90 Minutes Provides and overview of QI, the PDCA/PDSA method for improvement, and introduces tools that are often used in QI processes.	Introduction to QI QI Tools	http://eventcenter.commpartners.com/se/Meetings/Playback.aspx?meeting.id=233735
Public Health Memory Jogger	Guide to Quality Improvement Tools, how to use them, and when to use them.	QI Tools	Available for purchase at www.goalqpc.com
Determining Root Causes and Prioritizing Issues with the Affinity Diagram and Inter-relationship Diagram.	Webcast: 45 Minutes Explains and shows an example of how to use affinity diagramming and the inter-relationship diagram to do a root-cause analysis and determine driving forces	QI Tools	http://www.instituteforwihealth.org/project-portal/
Focusing on Key	Webcast: 45 Minutes	QI Tools	http://www.instituteforwihealth.org

Focusing on Key Problems and Prioritizing Using Pareto Charts and Nominal Group Technique	Webcast: 45 Minutes Introduces and demonstrates how to use Pareto Charts to prioritize the “vital few” root causes, and how to use NGT to reach consensus.	QI Tools	http://www.instituteforwihealth.org/project-portal/
Where the Rubber Meets the Road	Webcast: 90 Minutes Provides an overview and description of QI and details on how LHDs can apply this knowledge to the day-to-day functions of an agency. Speakers from LHDs in Michigan and Minnesota address several common barriers to QI implementation, such as time commitment and keeping staff motivated	QI in Practice	http://www.eomeetingcenter.com/se/Meetings/Playback.aspx?meeting.id=200657
QI in Action! Stories from LHDs	Webcast: 90 minutes Illustrates the real life application of QI processes from the perspective of three LHDs in Oklahoma, New Hampshire, and Ohio. It provides information to assist LHDs in discerning which QI tools would be most beneficial to their agency’s needs.	QI in Practice	https://cc.readytalk.com/cc/playback/Playback.do?id=c9f30iwr
LHD Trailblazers: Building on Assessments for QI	Webcast: 90 Minutes This webcast showcased QI initiatives from LHDs in Wisconsin and Ohio. These states used the results of a self-assessment to initiate QI and to prepare for accreditation as part of statewide performance improvement.	QI in Practice	https://cc.readytalk.com/cc/playback/Playback.do?id=0ct6g32i
The Public Health Quality Improvement Handbook	Contains 28 chapters chock full of QI stories, tools, methods, and practical applications in public health	QI Tools QI in Practice	Available for purchase at the Public Health Foundation www.phf.org
Public Health Accreditation Board	All you ever wanted to know about Public Health Accreditation	Accreditation	www.phaboard.org
Strategic Planning in the Context of Accreditation	Webcast: 45 Minutes An introduction to strategic planning for your	Strategic Planning	http://www.instituteforwihealth.org/project-portal/

